

EBBP Consumers

On December 31, 2021 the Emergency Broadband Benefit Program (“EBBP”) changed its name to the Affordable Connectivity Program (“ACP”), as required by the Infrastructure Investment and Jobs Act. The Federal Communications Commission has set a 60-day transition period (December 31, 2021 through March 1, 2022) for existing EBBP subscribers to continue to receive a maximum monthly benefit of \$50. After the 60-day transition period, existing EBBP subscribers will see the maximum monthly benefit reduced to \$30. In addition to these changes, the ACP will allow, beginning December 31, 2021, existing EBBP subscribers to change their broadband plan/package. Finally, because the qualifications for ACP will differ from EBBP, some customers may need to take steps to retain their benefit after the transition period. Please contact Franklin Telephone Company for additional information.

This notice is being provided pursuant to the FCC’s requirement in its December 8, 2021 order to provide notice to customers of these changes.